



Cindy Mukhansi

+27608660659

cindymukhansi@gmail.com

Midrand, South Africa 1685

SUMMARY

Dynamic professional with a strong commitment to continuous learning and improvement. Proven track record in delivering exceptional customer service and effectively capturing data. Demonstrates ability to thrive under pressure and adapt quickly to new challenges. Skilled in both collaborative team environments and independent work settings, contributing significantly to organizational success.

SKILLS

- Data entry
- Microsoft Office
- Multitasking capabilities
- Quality control
- Warehouse operations
- Customer service.

REFERENCES

- Patrick Mukhudwane Manger at Fedex Express.
010 300 1954 /060 561 9648
- Roy Bikirwa Manger at H&M
078 032 8219
- Precious KFC Gunret
071 646 6550

EXPERIENCE

02/2025 - 08/2025

General Worker
KFC GUNRET | CENTURION

- Cashier.
- Cleaner.
- Cooker.

05/2024 - 01/2025

INBOUND AND RECOVERING
H&M DISTRIBUTORS GROUP | EDENVALE

- Deconsolidation.
- Quantity inspection.
- Sorting and scanning.
- Picking and parking.

11/2019 - 05/2023

OPERATIONS SUPPORT AGENT-ASSOCIATE
FedEx Express | Midrand

- Data capture of international and domestic waybills.
- Warehouse Assistant.
- Update of return and undeliverable consignment.
- Scanning waybills onto the system.
- Track and trace.
- Debriefing.
- Dispatch.

07/2019 - 10/2019

Cleaner
Kuyaba services | KEMPTON PARK, SOUTH AFRICA

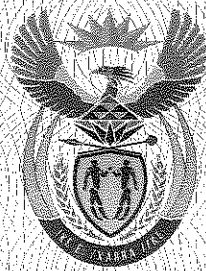
EDUCATION

2018

Ezulwini staffing services | Johannesburg, GP
call centre cetificate: call centre

2015

Mendela Barloworld Agricultural High Scool | Limpopo
matric: Matric



REPUBLIC OF SOUTH AFRICA

National Senior Certificate

Awarded to

CINDY MUKHANSI

Identity number 9610250585087

Subject	Achievement	
	%	level
Sepedi Home Language	59	4
English First Additional Language	48	3
Mathematical Literacy	41	3
Life Orientation	61	5
Agricultural Management Practices	51	4
Agricultural Science	36	2
Life Sciences	34	2
*****	***	*

This candidate is awarded the National Senior Certificate and has met the minimum requirements for admission to diploma or higher certificate study as gazetted for admission to higher education, subject to the admission requirements of the higher education institution concerned.

With effect from December 2015

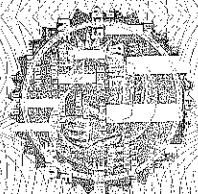
M. S. LAKOMETSI

Chief Executive Officer

160 4511 3303 S



This certificate is issued without alterations or erasure of any kind



UMALUSI



Council for Quality Assurance in
General and Further Education and Training
South Africa

7 095415

(See reverse for more information)

EZULWINI STAFFING SERVICES

Reg No: 2013/106237/07

Certificate

Is hereby granted to :

CINDY MUKHANSI

I.D No:961025 0585 08 7

for completing training with merit in:

Call Centre

Inbound Call Centre Training

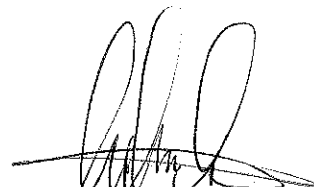
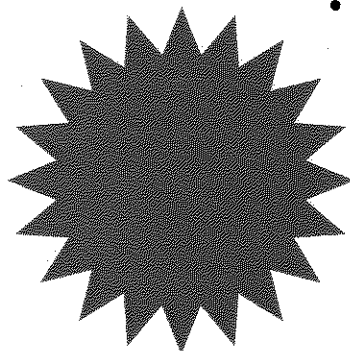
- Telephone Etiquette
- Communication Skills
- Interview Techniques
- Inbound Call Management
- Basic and Advanced Customer Services
- Computer Training

Outbound Call Centre Training

- Sales Training
- Cross Selling & Up Selling
- Debt Collecting
- Negotiation & Assertiveness Skills
- Questioning & Listening Skills
- Micro-Soft Word
- Micro-Soft Power Point
- Excel



Principal



Academic Registrar

Granted in Johannesburg, SA : Sept/03/2018