

# NONCINANA YENANA

KING WILLIAMS TOWN

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Willing to relocate around South Africa

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## CAREER SUMMARY

I am an ICT Graduate in the field of Application Development. During my studies 2021 I volunteered as a Software Tester at Durban University. I have acquired some skills and experience through an ICT internship at Makhanda High court 2023 to 2025 where I got more hands-on skills on hardware and software as a Desktop technician and a first line technician. In 2025 April I got the chance to be in an automotive industry at Mercedes-Benz EL Plant through a Yes program.

## EDUCATION AND CERTIFICATION

Advanced Diploma in ICT in Application Development | Walter Sisulu University 2023

National Diploma in Information Technology | Walter Sisulu University 2021

## TECHNICAL SKILLS

Coding | Java, SQL | Debugging | Microsoft Office | Spreadsheets | Oracle Desktop Support full overall skills (end user Support)

- Printer Configuration and Support
- Internet (LAN) Basic Support Skills
- Computer Setup and fix any windows errors
- Application Support
- Configuring and troubleshooting hardware and software.
- Network infrastructure Support
- Debugging Databases, MySQL, OOP languages GitHub.
- Programming languages namely:
  - ✓ C#, object C... and C +
  - ✓ SQL, PHP
  - ✓ HTML, Canvas
  - ✓ Java and Java script
- Front line onsite end-user technical support
- Microsoft Package installation and full support
- MS Windows 7, 10, and 11 installation(boot), configuration and support
- Google Docs support

- Windows machine and Mac Books Support
- Domain joins a computer
- Basic password reset in Active Directory (dedicated rights)
- Shared Drive mapping and support
- Telephone basic Support
- Basic cabling skills (PoE) and data points

## WORK EXPERIENCE

**Production Assistance** | Mercedes-Benz EL Plant 2025- Present

- Assist in production process for smooth operation during working hours.
- Solve and identify topics that arise for workers and assist them to work efficiently.
- Collect data and present it on Power Bi for presentations.

**ICT Intern** | Office of the Chief Justice 2023- 2025

- Desktop Support full overall skills (end user Support)
- Printer Configuration and Support
- Internet (LAN) Basic Support Skills
- Computer Setup and fix any windows errors
- Transversal system support – BAS, Persal and JYP
- Front line onsite end-user technical support
- Microsoft Package installation and full support
- MS Windows 7, 10, and 11 installations(boot),

configuration and support

- Windows machine and Mac Books Support
- Domain join a computer
- Basic password reset in Active Directory (dedicated rights)

- Shared Drive Mapping and support
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- Telephone basic Support

**Software Tester (Volunteer)** | Durban University of Technology App factory 2021

- I worked online testing applications and systems for users.

## PROJECTS DONE

School website (2017)

My partner and I selected a school of our choice in a disadvantaged area Silimela High school in Berlin -Eastern Cape. Then pitched the idea and

created a website for that school.

Kids App:(2021)

I created an app using Android studio for children from ages 3 to 6. Thame App is an interactive game showing colors and shapes with questions, responding to those shapes, and colors.

## **REFERENCES**

Ms. Khanyisa Hlumisa Mgojo- Team Manager (Dev)

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