

CURRICULAM VIATE OF Mr. M. Joxo

Personal details

Name : Masande

Surname : Joxo

Gender : Male

Date of Birth : 2002/05/29

ID No. : 0205295534080

Address : 37 065 Lulamile Crescent

Makhaza

Khayelitsa

7784

Contact details : 065 685 1964 / 083 719 7542

E-mail address : mjaymasande03@gmail.com

Languages : IsiXhosa & English

Profile

Friendly and reliable male with a couple of experience working with customers on floor, calls & online. Proven ability to boost customer satisfaction scores by approximately 25% through proactive customer service and problem-solving, also able to thrive in fast working environment, managing tasks efficiently while delivering excellent service. I have good interpersonal skills, an excellent team worker & I'm also willing to learn and develop new skills. I am reliable and dependent and often seek new responsibilities within a wide range of employment areas. Skilled in problem solving, computer literate and oral.

Educational qualifications

High school attended : Chris Hani Arts & Culture High School

Highest grade passed : Grade 12

Subjects : IsiXhosa

English

Mathematical Literacy

Life Orientation

Dramatic Arts

History

Life Sciences

Year Obtained : 2022

Skills & abilities

- Strong written and oral skills
- Multi-tasking in a fast-paced environment
- Team work
- Creative thinking
- Calm personality
- Leadership
- Strong problem-solving skills
- Computer literate

Experience

- **Ackermans**
 - Packer(March 2023 – September 2024)
- **Dunns**
 - Sales Assistant(May 2025 – August 2025)
- **Sportscene**
 - Sales Assistant(Nov 2025 – January 2026)

References

- **Chris Hani Arts & Culture High School**

Mr. S. Mtoto

Contact details: 074 527 3378

- **Ackermans**

Ms. S. Mlonyeni

Contact details : 060 842 6788

- **Dunns**

Mr. M. Jiya

Contact details : 078 750 5306

- **Sportscene**

Mr. R. Petersen

Contact details : 060 603 6020