



Whitney King

Available Immediately

Professional Profile

I am a motivated individual with a Grade 12 certificate and qualifications in end-user computing and manufacturing logistics. My experience includes customer service, telesales, and informal sales roles, supported by strong communication and problem-solving skills. I am dedicated to helping others, as shown by my volunteer work assisting drug addicts and educating youth on drug dangers.

Work Experience

Telesales

1 – 2 years

Direct Channel Holdings · Johannesburg

- Conducted inbound and outbound telesales calls for insurance products.
- Successfully engaged potential clients to promote and sell insurance policies.
- Managed customer inquiries and provided information regarding insurance offerings.

Other Experience

Volunteer

Westbury | 6 months – 1 year

- Cared for vulnerable individuals, showing compassion and empathy.
- Shared important safety information with peers, demonstrating clear communication.
- Showed commitment by regularly helping the community for up to a year.

Cell and Telkom Sales

In Many Different Areas | 1 – 2 years

- Proactively sought opportunities to earn money by selling services.
- Handled customer transactions and offered product information, showing basic sales skills.
- Worked independently across different locations, indicating adaptability.

Education & Training

End-User Computing NQL 3

Certificate or Diploma — Speccon Holdings

Manufacturing and Assembly Logistics NQL 4

Certificate or Diploma — Afrika Tikun

Matric (Grade 12)

Westbury Secondary School

Subjects: Afrikaans, English, Mathematical Literacy, Life Sciences, Geography, History, Life Orientation

CONTACT

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LOCATION

Coronationville, Johannesburg

PERSONAL

RIGHT TO WORK

South African citizen

EMPLOYMENT EQUITY

Coloured · Female

TRANSPORT

Public transport

KEY SKILLS

Customer Service

Communication

Time Management

Teamwork

Phone Etiquette

Problem Solving

Product Knowledge

Sales Techniques

CERTIFICATIONS

☐ Computer Literacy

LANGUAGES

English

Speak & understand well

Afrikaans

Home language

REFERENCES

Harry

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