

Tsie Mapaseka

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Address: Gauteng Soweto Johannesburg

Availability: Immediately

PERSONAL SUMMARY

Motivated professional with a foundation in sale and insurance, currently advancing technical expertise in System Support. Skilled in troubleshooting, problem solving, and Microsoft Office applications (Excel, PowerPoint, Word). Known for strong communication and customer service abilities developed through retail and sale experience. Eager to apply a unique blend of technical skill and customer-focused service in an IT Support role.

EDUCATION

National Senior Certificate. Matric

NQF Level 5 System Support (On Going – 8 months)

CORE COMPETENCIES

- Customer Service Excellence
- Sale and Product knowledge
- Communication and Interpersonal
- Insurance Principles and Practice
- Basic IT Support and Troubleshooting
- Problem Solving and Conflict Resolution
- Team Collaboration
- Time Management
- Adaptability and Willingness to learn

PROFESSIONAL EXPERIENCE

Vumatel

Sales agent

Roots Butchery

Shop Cashier

Pringle of Scotland

Sale Assistant

REFERENCES

Reference are provided upon request