

CURRICULUM VITAE OF

SIPHESIHLE SIBONISILE DLAMINI

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Contact Details 0639738350/0697480915

Address 2917 3rd Street Old Etwatwa East, Benoni 1519

PROFILE SUMMARY

A motivated, energetic, and customer-focused Retail Professional with practical experience as a Till Packer and Shop Assistant. Possesses excellent communication skills and basic computer literacy to enhance store operations. Proven ability to handle high-pressure retail environments, maintain organized store shelves, and deliver outstanding customer service to maximize store sales and customer satisfaction.

WORK EXPERIENCE

Shop Assistant & Till Packer [Roots Meat and Chicken Butchery Esihlahleni Daveyton Shop no 19.

Start date April 2026-May 2026

- * Greeted customers warmly and assisted them in locating products throughout the store.
- * Packed customer items efficiently and carefully at the till points to ensure zero damage.
- * Merchandised and replenished shelves, ensuring stock was accurately priced and neatly displayed.
- * Monitored stock expiry dates and maintained clean, organized aisles according to store standards.
- * Communicated effectively with cashiers and floor managers to resolve customer inquiries quickly.

EDUCATION

National Senior Certificate (Matric) [Petit High School]

Completed matric 2025

KEY SKILLS

- * Customer Service Excellence: Providing polite, fast, and helpful assistance to shoppers.
- * Retail Operations & Merchandising: Stock rotation, shelf packing, and maintaining store neatness.
- * Communication Skills: Fluent communication with diverse customers and team members.
- * Computer Literacy: Basic knowledge of computer systems, helpful for modern retail POS/inventory systems.
- * Time Management & Stamina: Ability to stand for long periods and manage tasks under pressure.

REFERENCES

Available upon request.

Margaret Dlamini

0784662600