

OLWETHU BHENGU

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PROFESSIONAL SUMMARY

Hardworking and customer-focused retail professional with practical experience as a Merchandiser at Pick n Pay, Douglasdale, supporting effective product presentation and organised store operations. Demonstrates strong attention to detail, a reliable approach to assigned responsibilities, and the ability to work efficiently within a fast-paced retail environment. Holds a National Senior Certificate with subjects including Business Studies, Economics, Accounting and Mathematical Literacy, providing a sound foundation in commercial awareness, numeracy and business principles. Eager to build on existing retail experience while contributing positively through strong teamwork, customer awareness and a commitment to maintaining high operational standards.

CORE COMPETENCIES

- Merchandising & Product Presentation
- Retail Store Operations & Stock Support
- Product Organisation & Shelf Maintenance
- Customer Service & Customer Assistance
- Stock Awareness & Product Availability
- Attention to Detail & Task Accuracy
- Store Standards & Visual Presentation
- Teamwork & Collaborative Working
- Time Management & Task Prioritisation
- Communication & Professional Conduct
- Reliability & Workplace Discipline
- Commercial Awareness & Business Support

PROFESSIONAL EXPERIENCE

Merchandiser

Pick n Pay – Douglasdale | September 2025 – February 2026

- Maintain organised and appealing product displays in line with store merchandising requirements.
- Arrange and replenish products to support product availability and consistent shelf presentation.
- Check product placement and presentation to ensure shelves remain neat, orderly and customer-friendly.
- Support effective stock organisation within assigned areas and assist with maintaining retail floor standards.
- Work collaboratively with colleagues to complete merchandising responsibilities efficiently and support daily store operations.

EDUCATION

National Senior Certificate (Matric)

Matholanyama Secondary School | 2024

- **Subjects:** English, IsiZulu, Life Orientation, Mathematical Literacy, Business Studies, Economics, Accounting

TECHNICAL SKILLS

- Retail Merchandising & Product Display
- Shelf Replenishment & Product Organisation
- Stock Support & Store Organisation
- Customer Service & Retail Communication
- Product Presentation & Visual Standards
- Basic Numeracy & Commercial Awareness
- Business Administration Principles
- Time Management & Task Coordination
- Workplace Health, Safety & Compliance Awareness

LANGUAGES

- **English:** Fluent
- **IsiZulu:** Fluent

REFERENCES

Happy Mthembu - Pick n Pay
079 613 2959