

YANDISE MXAKAZA

RETAIL ASSISTANT • CASHIER • CUSTOMER SERVICE

South Africa | +27 72 823 5543 | olungakaramoholi@gmail.com

PROFESSIONAL PROFILE

Reliable, hardworking and customer-focused retail professional with hands-on experience as a cashier and retail assistant. Skilled in cash handling, till operations, customer service, stock packing and shelf replenishment, checking products, removing expired items, and maintaining a clean and organised shop. Friendly, trustworthy and able to work well with a team while following instructions and serving customers professionally.

RETAIL EXPERIENCE

Retail Assistant | Royal Shop | 2025 – 2026

- Packed, arranged and replenished stock on shelves.
- Checked products and removed expired or unsuitable items.
- Assisted customers with finding products and answering basic questions.
- Kept shelves, aisles and shop areas clean and organised.
- Supported daily store operations and stock duties.

Cashier | Shop & Pay | 2025 – 2025

- Handled cash and customer payments accurately.
- Operated the till and gave customers the correct change.
- Assisted customers with purchases and provided friendly service.
- Kept the checkout area clean, organised and ready for customers.
- Worked responsibly and cooperatively with other staff.

Cashier | Cash and Carry Supermarket | 2023 – 2023

- Handled cash and assisted customers with purchases.
- Provided polite and helpful customer service.
- Supported daily supermarket operations and maintained an organised work area.

Yandise Mxakaza • Retail CV

EDUCATION

High School Diploma / Matric | Le-Grange Senior Secondary School

2022

KEY RETAIL SKILLS

Cash handling and till operations
Customer service and customer assistance
Stock packing and shelf replenishment
Checking and removing expired products
Shop organisation and cleanliness
Teamwork and communication
Time management and reliability
Problem solving
Fast learner and adaptable
Following instructions and store procedures

LANGUAGES

English – Native | Zulu | Xhosa | Mandarin Chinese – Beginner

REFERENCES

Ntandokazi Ngcobo

Owner | +27 65 581 6936

Luhle Bovungana

Employer | +27 78 881 9797

WHY I WOULD BE A GOOD ADDITION TO YOUR TEAM

Friendly and respectful when dealing with customers.
Responsible when handling cash and store duties.
Willing to learn new products, systems and procedures.
Able to work as part of a team and help wherever needed.
Focused on keeping the shop clean, organised and welcoming.