

Anele Ernett Khoza

Hospitality & Catering Services Graduate

082 509 0457 | anelekhoza04@gmail.com | Pimville, Johannesburg, Gauteng

PROFILE

Dedicated and motivated Hospitality and Catering Services graduate (N4-N6) with a solid foundation in customer service, food and beverage operations, and hospitality management. Completed practical training equipping me with hands-on skills in guest service and food handling. Reliable, well-organised, and eager to apply my qualifications while continuing to grow within the hospitality industry.

KEY COMPETENCIES

- Customer Service & Guest Relations - creating a welcoming, positive experience for guests
- Food & Beverage Operations - table service, order-taking and basic food handling and safety
- Hospitality Management Fundamentals - front-of-house operations and hospitality etiquette
- Time Management - prioritising tasks to meet service standards under pressure
- Teamwork & Communication - collaborating effectively within a hospitality team environment
- Computer Literacy - proficient in general computer use and basic office applications

EDUCATION & TRAINING

Hospitality and Catering Services (N4 - N6) eThekweni TVET College, Durban	2022
Advanced Computer Usage BTS Campus, Ladysmith	2020
Computer Literacy BTS Campus, Ladysmith	2020
National Senior Certificate (Grade 12) Limehill High School, Ladysmith	2019

CERTIFICATES

- Hospitality and Catering Services N4
- Hospitality and Catering Services N5
- Hospitality and Catering Services N6

LANGUAGES

English • isiZulu

REFERENCES

Mbalenhle Khoza Mentor	078 768 4561
Nontobeko Mazibuko Mentor	063 540 4724