

SIMPHIWE ZWANE

Retail • Customer Service • Community Facilitation • Research Support

063 656 5295 | zwanesimphiwe538@gmail.com | Orange Farm, Gauteng, South Africa

PROFESSIONAL PROFILE

Dedicated, self-motivated and hardworking professional with experience in retail, customer service, community facilitation and research support. Experienced in working with customers, supporting community-based projects and working effectively as part of a team. Reliable, disciplined and detail-oriented, with a willingness to learn and develop professionally.

WORK EXPERIENCE

Boxer Eyethu Mall

Cashier & Fruit and Veg Assistant | November 2019 – March 2023

- Assisted customers in a professional and friendly manner.
- Worked as a cashier and assisted with daily retail operations.
- Supported the Fruit and Veg department with day-to-day duties.
- Maintained attention to detail when handling customer transactions and merchandise.
- Worked effectively as part of a team in a busy retail environment.
- Assisted with keeping the work area organised and presentable.

Joburg Water

Community Facilitator | July 2019 – October 2019

- Assisted with community engagement activities.
- Communicated with community members and supported project-related activities.
- Provided information and assistance to members of the community.
- Worked with the project team to support community-based initiatives.
- Maintained professional communication with stakeholders.

Azande Consulting

Action Researcher | December 2017 – March 2018

- Assisted with action research activities.
- Engaged with community members and collected relevant information.
- Supported research and project activities as required.
- Worked with project team members to complete assigned tasks.
- Maintained professionalism when interacting with members of the public.

EDUCATION

Thetha Secondary School

Matric / Grade 12 | January 2011 – November 2015

SIMPHIWE ZWANE

PROFESSIONAL CV

KEY SKILLS

- Teamwork
- Self-discipline
- Customer service
- Community engagement
- Willingness to learn
- Self-motivation
- Attention to detail
- Communication
- Ability to work in a team
- Ability to work in a busy environment

LANGUAGES

English isiZulu Southern Sotho

PERSONAL DETAILS

Nationality	South African
Date of Birth	31 August 1996
Location	Orange Farm, Gauteng, South Africa

REFERENCES

Lethuxolo Mhlongo

Fruit & Veg Manager – Boxer Eyethu Mall | 079 458 8763

Simphiwe Hlafa

Project Coordinator – Joburg Water | 010 786 0451

Penny Mphole

Councillor – Azande Consulting | 082 834 5352

I am available for opportunities where I can contribute my experience, reliability and willingness to learn.