

TSHEGOFATSO MOTLHASEDI

Cashier - Customer Service Rep

Dedicated Customer Service Cashier with 2+ years of experience in high-volume retail and store environments. Proven ability to process payments swiftly, manage cash drawers with 100% accuracy, and turn frustrated guests into loyal patrons.

Contact



076 457 6929 or 073 785 8085



Tshegofatsomotlhasedi470@gmail.com

Education

● Matric Certificate

Florida Park High School

2019

Skills

Organized

Communication

Teamwork

Meeting deadlines

Critical thinking

Customer Service

Adaptability

Reference

Available On Request

Experience



Cashier - Packer

Usave Shoprite

Nov 2024 to Mar 2025

- Greet every customer with a friendly attitude
- Manage customer check out including cash and credit card interactions
- Helped customers find products in the store
- Bag customer items at checkout
- Assist with store cleanup and restock as directed



Cashier - Customer service rep

Pick n Pay Learnership

July 2025 to Aug 2026

- Enhanced customer satisfaction rates by 35% by personalizing customer interaction
- Increased store loyalty program sign-ups by 25% through effective communication
- Reduced checkout process time by 10% through effective cash handling and efficient assistance
- Bag customer items at checkout
- Assist with store cleanup and restock as directed