

MZWAKHE NTULI

Sales • Customer Service • Administration • Driving & Logistics

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PROFESSIONAL SUMMARY

Adaptable and hardworking professional with experience in sales, customer service, administration, driving and logistics-related work. Currently completing a Marketing qualification at Tshwane University of Technology, supported by Transport & Logistics Management, HIRA and Incident Investigation training. A fast learner who works well with customers and teams, follows procedures, and is committed to achieving operational and service objectives.

EDUCATION & QUALIFICATIONS

Tshwane University of Technology (TUT)	Marketing Management – Final Year
Transport & Logistics Management	Short Course – Completed
SVA Training	HIRA Certification
Incident Investigation	Training Completed
Driver's Licence	Code C1 with PDP
Secondary Education	Grade 12 / Matric

PROFESSIONAL EXPERIENCE

Leroy Merlin — Sales Consultant – Bathroom / Project Department

Nov 2025

- Assisted customers with product selection, quotations and bathroom-related solutions.
- Supported sales targets through product recommendations, upselling and customer service.
- Handled customer queries and provided clear product and project information.
- Applied HIRA and workplace health and safety procedures within the department.

Mr Price — Store Associate – Cashier & Floor Support

Mar 2018 – Sep 2022

- Provided customer service and assisted shoppers with product enquiries.
- Processed cash and card transactions accurately using POS systems.
- Supported merchandising, stock handling and maintaining an organised sales floor.
- Assisted with customer queries, complaints and day-to-day store operations.

Adams & Adams — File Clerk

- Maintained and organised files and documentation for efficient retrieval.
- Performed administrative and clerical support duties with attention to accuracy.
- Handled documents responsibly and followed office procedures.

Uber & Bolt — Driver

4+ years

- Provided safe and reliable passenger and delivery transport services.
- Planned routes, managed time effectively and communicated with customers.
- Maintained professional customer service while working independently.
- Applied defensive driving and responsible vehicle-handling practices.

Freelance / Dealership Vehicle Sales Spotter — Vehicle Sales Support

- Identified potential vehicle buyers and connected prospects with dealership sales teams.
- Supported customer engagement and follow-up during the vehicle sales process.
- Contributed to at least five vehicle sales through lead identification and referrals.

ADDITIONAL INFORMATION

- Valid Code C1 driver's licence with PDP
- 10+ years of driving experience
- Comfortable working with customers, teams and the public
- Fast learner with an adaptable approach to new systems and responsibilities

REFERENCES

Mildred Thabethe — Manager, Leroy Merlin

Liezel Klinghardt — Adams & Adams

Additional references available on request.