

NTOMBIFUTHI GRACE SONO

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🎯 Objective

- Dedicated Correctional Management graduate with a proven track record in sales merchandising and food service, Leverage strong communication and organisational skills to enhance operational efficiency and customer satisfaction, Apply expertise in teamwork and time-management to contribute to organisational success in a challenging role, Committed to continuous professional growth and delivering high-quality results within a dynamic team environment.

📖 Education

Khula senior secondary school

Matric

2013

University of South Africa

Correctional management

2026

👜 Experience

Coca-Cola beverage south africa

Sales merchandiser

2023 - 2024

- Partnered with key account customers to develop and execute specific business plans while monitoring competitive activities to maintain market share.
- Managed trade replacements and ensured strict compliance with quality standards and promotional plans to drive brand visibility.
- Executed the Picture of Success (PicOS) merchandising strategy across channels, implementing stock rotation and providing dealer merchandising training.
- Generated orders for core packs based on PicOS guidelines to consistently achieve sales targets and optimize stock levels.

Pedros Flame grilled chicken

Prepper

2025 - 2026

- Maintained strict cleanliness and hygiene standards in accordance with SOPs to ensure a safe and sanitary food preparation environment.
- Prepared menu items following standardized procedures while optimizing speed of service to meet operational targets.
- Upheld rigorous food safety standards to guarantee product quality and compliance with health regulations.
- Delivered high-quality customer service to enhance guest satisfaction and contribute to a positive dining experience.

👤 Skills

Microsoft Office

Interpersonal skills

Communication

Computer proficiency

Customer service

Analytical Problem Solving



Reference

Londiwe mthethwa

Manager

Pedros Flame grilled chicken

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