

Nokuthula Zeneth Ndebele

Contact details

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Residential address ; 1341birchwood street Tshepisong phase 6 Roodeport 1754

Available immediately/ shift / weekends / public holidays .

PROFESSIONAL PROFILE

Dedicated and customer-focused with experience in hospitality, retail, and call centre environments. Passionate about delivering excellent customer service and creating positive client experience , Currently seeking any suitable employment opportunity where I can apply my communication skills, and and hospitality to contribute effectively to an organisation.

EDUCATION

Litsebogo girls high school

Grade 12

Diploma pass

WORK EXPERIENCE

- Waitress – Parrots Restaurant (2025)
- Delivered professional customer service in a fast-paced restaurant environment
- Assisted guests with orders and ensured customer satisfaction
- Cashier – Game Clearwater (Date not specified)
- Handled customer transactions accurately and efficiently
- Provided friendly customer service at point of sale
- Training Assistant – Driving Sense
- Assisted in training operations and learner support
- Supported administrative and practical training activities

- Call Centre Agent – Credit Clear (2018)
- Assisted clients with account and financial enquiries
- Maintained professional communication with customers
- Call Centre Agent – iTalk Financials (2017)
- Managed inbound and outbound customer calls
- Updated customer information accurately
- Call Centre Agent – Chief Albert Luthuli House (2016)
- Assisted with customer enquiries
- Maintained professional communication standards

KEY SKILLS

- Communication skills
- Customer service excellence
- Teamwork
- Time management
- Problem-solving
- Hospitality service skills
- Telephone etiquette
- Computer literacy

HOBBIES AND INTERESTS

- Travelling
- Learning about tourism destinations
- Customer interaction
- Reading

REFERENCES

- Itumeleng – Team Leader, iTalk Financials – 079 038 2411
- Mankwane – Cashier Supervisor, Game Clearwater – 011 831 2015
- Clementine – Training Supervisor, Driving Sense – 075 195 7084
- Siphon – Manager, Credit Clear – 083 253 3248
- Ndumiso – Manager, Parrots Restaurant – 011 675 5225