

Sbongile Ngobese



9 Otto Avenue Edenvale, Gauteng, 1609



072 502 1172 / 075 240 7780



buhlengobese22@gmail.com

- Hardworking and reliable graduate with experience in customer service, marketing, and industrial environments. Experienced in working as a Picker at Amajuba Haygrove (Pty) Ltd and in Marketing and Customer Service at Aqua Blue Premium Water. Physically fit and capable of performing demanding tasks while maintaining high standards of quality and safety. Able to work effectively as part of a team, follow instructions and procedures, manage time efficiently, and complete tasks within deadlines. Adaptable, responsible, and willing to learn new skills.



Skills

- Ability to work effectively as part of a team and contribute to shared goals.
- Physically fit and capable of performing demanding and repetitive tasks.
- Ability to follow instructions, workplace procedures, and safety protocols.
- Strong time management skills with the ability to meet deadlines and complete tasks.
- High level of reliability, punctuality, responsibility, and commitment to work.
- Strong attention to detail and ability to maintain quality standards.
- Ability to work under pressure and adapt to different tasks and working environments.
- Experience in stock handling, picking, packing, and general operational duties.
- Good communication and interpersonal skills when working with colleagues.



Professional Experience

February 2026 –
August 2026

Marketing & Customer Service Assistant

Aqua Blue Premium Water

- Assist with promoting Aqua Blue Premium Water and engaging with customers.
- Maintain positive relationships with customers satisfaction
- Assisist customers with purchases, refills and product enquiries.
- Respond to customer enquiries and handle complaints effectively.
- Promote products and services through social media platforms.
- Work effectively as part of a team while meeting daily responsibilities
- Create promotional content to increase customer engagement .

November 2017 –
January 2024

Picker / Packer

Amajuba Haygrove (Pty) Ltd

- Selected and harvested fresh produce according to quality standards, ensuring only top-grade items were packed.
- Sorted and packed produce efficiently for distribution, contributing to faster turnaround times and improved delivery schedules.
- Maintained cleanliness and organization in the picking area.
- Followed safety protocols and used equipment properly.
- Worked collaboratively with team members to meet daily quotas, consistently exceeding targets during high-demand seasons.



Education

- **Bachelor of Arts (BA Honours)**
- **Specialization:** Cultural and Media Studies, Research Paper, and Advanced Video Production
- ✓ **Institution:** University of KwaZulu-Natal, Howard Campus (2025)
- **Bachelor of Arts (BA)**
- **Specialization:** Intercultural Communication, Communication Science, and Media Studies
- ✓ **Institution:** University of Zululand, Kwa Dlangezwa Campus (2020)
- **National Senior Certificate / Grade 12**
- ✓ **Charlestown High School** (2016)



Languages

- English
- IsiZulu



Additional information

- **Date of birth**– 05 June 1998
- **Gender**– Female



References

- Contact person: Simpiwe Zwane– Amajuba Haygrove (Pty) Ltd
- Position: Team Leader
- Contact details: 073 006 6779
- Contact person: Mr. B. Hlathwayo – Aqua Blue Premium Water
- Position: Manager
- Contact details: 072 606 0650

ACADEMIC RECORD

Student Number : 225028995
Surname : Ngobese
First Names : Sbongile
ID Number : 9806050610089
Date of Birth : 05 June 1998

Course	Course Name	Grade	Credits	Remarks
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Bachelor of Arts Honours (Approved Qualification)

Bachelor of Arts Honours 2025 Semester One

MECS704H1	Cultural & Media Stud: Critical Methodology	65	32	Pass
MECS709H1	Video Production	60	32	Pass

Weighted Average Percentage for 2025 Semester 1 : 63%

Bachelor of Arts Honours 2025 Semester Two

MECS710H2	Advanced Video Production	68	32	Pass
MECS7RPH2	Research Paper: Media & Cultural Studies	71	32	Pass

Weighted Average Percentage for 2025 Semester 2 : 70%

Weighted Average Percentage for 2025 : 66%

Weighted Average Percentage for Qualification : 66%

Degree Completed - Bachelor of Arts Honours in Media And Cultural Studies

Year of Completion : 2025

Conferment Date and Time : 04-MAY-2026 10:00
Total credits required for this qualification : 128



17-DEC-2025

Student Number : 225028995
Surname : Ngobese
First Names : Sbhongile

Course	Course Name	Grade	Credits	Remarks
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END OF ACADEMIC RECORD

Certificate of Good Conduct

This confirms that the conduct of the above-named student was/is satisfactory during the specified period of study at this institution.

Medium of instruction statement

This is to certify that ENGLISH is the language of instruction in all face-to-face classes, online classes and assessments.

Printed by Khanya Siphokuhle Gqoza : 19-March-2026 10:37:00 AM

SIGNED



FOR REGISTRAR





University of Zululand

This is to certify that the
Bachelor of Arts
(Intercultural Communication)

has been awarded to

Ngobese Sbhongile

201819686

9806050610089

who satisfied all the requirements in the year

2020

UZ 40411



JOHANNESBURG METRO POLICE

Johurg

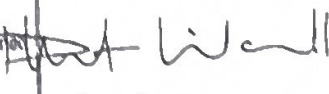
22 SEP 2026

I certify that this document is a true and correct copy of the original which was examined by me and that my observations, the original has not been altered in any manner.

NAME: **MRSHE** SIGNATURE: **M**

SAP No: **10022454**


Vice-Chancellor


Registrar


Dean



5 July 2021

UV PROTECTED - TAMPER EVIDENT UV





REPUBLIC OF SOUTH AFRICA

National Senior Certificate

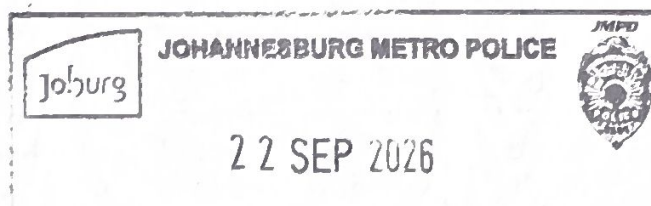
Awarded to

SBONGILE NGOBESE

Identity number 9806050610089

Exam number 5162132070067

Subject	Achievement	
	%	level
IsiZulu Home Language	72	6
English First Additional Language	44	3
Mathematical Literacy	51	4
Life Orientation	53	4
Business Studies	64	5
Geography	55	4
History	71	6
*****		***



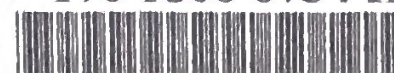
This candidate is awarded the National Senior Certificate and has met the minimum requirements for admission to bachelor's degree, diploma or higher certificate studies as gazetted for admission to higher education, subject to the admission requirements of the higher education institution concerned.

With effect from December 2016

M. S. LAKOMETSI

Chief Executive Officer

170 1808 6734 H



This certificate is issued without alterations or erasure of any kind



Council for Quality Assurance in
General and Further Education and Training
South Africa

8 4 3 7 2 3 1

(See reverse for more information)



REPUBLIC OF SOUTH AFRICA
NATIONAL IDENTITY CARD

Surname
NGOBESE
Names
SBONGILE
Sex
F
Nationality
RSA
Identity Number
9806050810089
Date of Birth
05 JUN 1996
Country of Birth
RSA
Status
CITIZEN



Signature

Signature



Conditions:

This card has been issued by the
Department of Home Affairs in terms of the
Identification Act, Act 68 of 1997

If found please return to the Department of Home Affairs
For enquiry or verification purposes contact 0800 60 11 60

Date of Issue:
26 JUN 2024

21/7



124276588



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JOHANNESBURG METRO POLICE

JMPD



22 SEP 2026

I certify that this document is a true and correct copy of the original which was examined
by me and that my observations the original has not been altered in any manner.

NAME: **MPSHE M**

SAP No: **10022464**

SIGNATURE:

Signature