



NTOKOZO VANESSA AUGUST

📍 9165 VOSLOORUS
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BOKSBURG CITY
1475

☎ 0737341074

@ vanessaaugust60@gmail.com

NTOKOZO VANESSA AUGUST

DEAR [MR/MRS/MS] Hiring manager

As a hardworking result-oriented and food service enthusiast, I hastened to apply for this post. After going through your job listing in detail, I believe that my qualifications and skills complement well with the job description you are expecting from your new ENTRY LEVEL WAITER.

My present employment at LIFE GRAND CAFE as Service Assistant has helped me to gain my abilities in various key areas such as greeting and meeting customers making reservations both in person and over the phone and maintaining hygiene.

The following are some of the strengths that would enable me to contribute to your Restaurant effectively

- *Knowledge of point sales system.
- *Familiarity with collecting the requests and serving to guests.
- *Talented in ANTICIPATING and responding to guests needs.
- *Memorizing menu and wine stock and the appropriate entree pairings.
- *Exceptional customer service skills.

I would love to be a part of a team like yours which is a market leader in the food service industry. This said I am also confident that I will smoothly fit into your company culture and provide exceptional food and beverage service to patrons from various backgrounds.

Given a chance I will prove to be an excellent candidate for this post and be a useful asset. Looking forward to hearing from you soon.

Thank you for your time and consideration.

Sincerely
[NTOKOZO VANESSA AUGUST]

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🔧 Skills

*Strong listening skill *Working ethics
*Sales *Team building
*Communication skills Managing any
circumstances at work

❤ Interests

Volunteering at Hospitals
Swimming lessons
Looking after young children

👤 Reference

Pat - Life Grand Cafe
General manager
vanessaAugust60@gmail.com
0105953880

🗣 Languages

English IsiZulu IsiXhosa

👤 Personal Details

Date of Birth : 07/12/2001
Marital Status : Single
Nationality : South African
Religion : Black
Gender : Female

🎯 Objective

To work in an environment which encourages me to succeed and grow professionally where I can utilize my skills and knowledge appropriately. I am a dedicated and experienced waitress for 3 years of service excellence at LIFE GRAND CAFE. A passionate communicator with strong listening skills, I thrive in fast-paced environments and prioritize customer satisfaction. A proud high School Bachelor graduate from 2020, I am eager to bring my positive attitude and commitment to excellence your team, ensuring each guest leaves with memorable dining experience. Excited to contribute my skills and be part of a dynamic team!

👛 Experience

○ Life Grand Cafe	April 2022 -
Waitress	September
*Delivered exceptional customer service by	2024
efficiently serving food beverages in a high-volume	
environment at the MALL OF THE SOUTH IN LIFE GRAND CAFE	
RESTAURANT. I always treated my guests in the same way I	
would wish to be treated so they could wish to come back.	
*Collaborated with team members to ensure efficient service	
and high morale.	
*Maintained a clean and organized dining environment,	
fostering repeat business.	
*Delivered exceptional customer service, enhancing guest	
satisfaction.	

🎓 Education

○ Fumana Secondary School	2020
Physical science, Maths ,CAT History and compulsory of	
IsiZulu, English, LO	
12	
○ Community	2021
National Honor Society	
○ Fumana Secondary School	2020
Academic excellence in IsiZulu	
12	

Achievements & Awards

- *Participated in NATIONAL HONOR SOCIETY *Received academic Excellence Award in isiZulu * Participated in Indlamu Dance and my team won a grand price of 25 000

Activities

- Net ball sport Reading 3 books a day Farming activities
Listening to music



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