

NOMALANGA OLGA SHIBA

Fleurhof, JHB 1709 | 0603545522 | nomalangashiba16@gmail.com

Immediate Start – Fleurhof, Riverea, Orlando East, Dobsonville, Florida

PROFESSIONAL SUMMARY

Customer-centric Store Assistant with 4+ years of experience (2020–2024) at Legit. Experienced in maintaining outstanding store condition and visual merchandising standards, and merchandising products according to store standards. Provides excellent customer care, communicates assertively, and aligns with Pick n Pay values. Self-motivated team player available for shifts.

CORE SKILLS

- Outstanding customer care; customer-centric approach
- Assertive communication and effective interpersonal skills
- Maintaining store condition and visual merchandising
- Merchandising products according to laid-down standards
- Checking product quality, rotating stock, and removing expired stock
- Preventing wastage, shrinkage, and damages
- Checking temperatures and maintaining the cold chain
- Maintaining hygiene, housekeeping, and safe working standards
- Checking correct pricing and product labels
- Good service orientation and teamwork

WORK EXPERIENCE

Store Assistant | Legit | 2020–2024

- Assisted customers and provided outstanding customer care
- Maintained store condition and visual merchandising
- Merchandised products and replenished shelves
- Checked product quality, rotated stock, and removed expired items
- Prevented wastage, reported damages, and supported stocktaking
- Checked pricing labels and maintained hygiene and safety
- Processed POS/till cash and card payments

EDUCATION & CERTIFICATES

Matric: 2017 – Willow Crescent Secondary School, Eldorado Park

Computer Literacy: 2025 – MICTSETA (Excel, Word, PowerPoint, Email, POS)

LANGUAGES

English, Afrikaans, Setswana, Sepedi

REFERENCE

Agnes Dineo | 063 375 4793