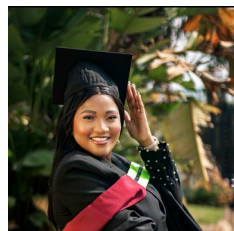


THATO SYLVIA MOKOENA

Health & Wellness Counsellor | HIV Testing Services (HTS) & Community Health

Gauteng, Vaal South Africa | 081 253 1049 |
thatomokoena2121@gmail.com
Nationality: South African | Gender: Female



PROFESSIONAL PROFILE

Dependable and compassionate South African female HIV/AIDS Counselling graduate with hands-on, client-centred experience delivering HIV Testing Services (HTS), health education and psychosocial support within a busy clinic environment. Skilled in conducting risk assessments, performing finger-prick HIV rapid diagnostic testing according to the National Algorithm, and providing integrated HIV, SRH, TB, STI, ART and PrEP education in line with NDOH SOPs and National HTS guidelines. Experienced in capturing and verifying client data on TIER.Net, maintaining confidential records, and facilitating referrals and linkages to health and psychosocial support services. Known for a warm, fun and non-judgemental manner that puts clients at ease, I am trustworthy, professional and genuinely passionate about promoting healthier communities and empowering adolescent girls and young women (AGYW).

KEY SKILLS

- HIV Testing Services (HTS) & finger-prick HIV rapid diagnostic testing (National Algorithm)
- Client risk assessments for HTS, SRH, TB, STI, ART and PrEP needs
- HIV, TB, STI & SRH health education and prevention counselling
- Condom and lubricant distribution and community health promotion
- Referrals and linkages to health, psychosocial support, GBV and social work services
- Client confidentiality and client-centred, non-judgemental care
- Data capturing, verification and reporting (TIER.Net)
- Records, filing and confidential document management
- Computer literate – Microsoft Word & Excel
- Report writing, documentation and quality assurance support
- Warm, fun and compassionate client and stakeholder engagement; strong teamwork
- Flexible and willing to work varied hours and travel as required

PROFESSIONAL EXPERIENCE

Health Peer Educator & Administrative Assistant

04 September 2024 – 31 July 2025

City of Johannesburg / Stretford Clinic Ext 2

- Conducted client engagement and health education in an HIV testing and counselling environment, supporting HTS in line with National Department of Health protocols.
- Captured, updated and verified patient information on TIER.Net, supporting accurate programme records and reporting.
- Maintained patient files and administrative documentation with attention to confidentiality, accuracy and accessibility.
- Supported appointments, record retrieval, filing, routine reports and general clinic administration to help services run efficiently.
- Engaged with patients and community members professionally, answering routine questions and providing guidance.
- Educated over 2000+ community members on HIV, TB and STI prevention, and referred over 100+ individuals to appropriate health and support services.

- Worked closely with health and administrative personnel as part of a team focused on accurate records and client-centred service.

Volunteer Social Support Worker

04 July 2024 – 31 August 2024

Johannesburg Institute of Social Services

- Maintained confidential records and assisted with community outreach, stakeholder engagement and follow-up administration.
- Supported vulnerable community members through appropriate assistance and referrals.
- Worked with the team to ensure information and administrative tasks were completed accurately and on time.

EDUCATION

Degree

- Bachelor of Social Science (Majoring in Psychology & Sociology) — Boston City Campus, Graduated 2025

Certificates

- HIV/AIDS Counselling Management — Boston City Campus, Graduated 2021
- National Senior Certificate (NSC) — Lakeside Secondary School, 2019

LANGUAGES

Sesotho, English, IsiZulu

REFERENCES

- Esaka Mantso — Jozi Ihlomile Data Coordinator (City of Johannesburg) | 065 970 6832 | EsakaM@joburg.org.za
- Palesa Eshane — Site Coordinator (City of Johannesburg) | 073 953 7793 | Palesaeshane@gmail.com
- Toka Mokoena — Former Legal Aid Practitioner | +27 73 454 7899