

# Thenjiwe Nkambule

Seeking a challenging and dynamic role to leverage customer services experience, contributing to a team-oriented work environment while further developing my skills and fostering professional growth

## Education

Grade 12

Year: 2019

- School: Chief Albert Luthuli Secondary School
- Location: Benoni

## Experience

Customer Service Agent  
and Merchandiser.

January –  
December 2024

- Handle customer enquiries, complaints, and product-related questions
- Ensure a positive customer experience and build customer loyalty
- Maintain knowledge of products, promotions, and store policies
- Receive, unpack, and display stock according to merchandising standards
- Ensure shelves are fully stocked, neat, and visually appealing
- 

Merchandiser

April – December  
2025

- Receive, unpack, and display stock according to merchandising standards
- Ensure shelves are fully stocked, neat, and visually appealing
- Implement planograms and promotional layouts accurately
- Monitor stock levels and report low or slow-moving items
- Rotate stock to ensure FIFO (First In, First Out)

## Contact

Phone

060 877 8010 / 081 344 7857

Address

2951 Sugarberry street, Chief A  
Luthuli, Benoni

Email

thenjiwenkambule123@gmail.com

## Reference 1

SUPERSPAR Westwood Boksburg

Name: Abigail(Supervisor)

Contacts: 011 894 7076/067 894  
7076

## Reference 2

GP RETAIL

OPERATIONS(WOOLWORTHS)

Name: Alfred(Manager)

Contacts: 081 753 1198



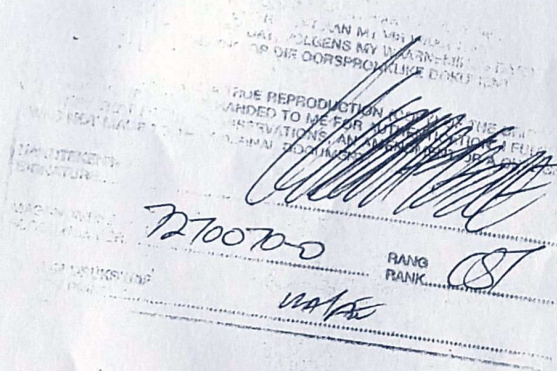
REPUBLIC OF SOUTH AFRICA  
NATIONAL IDENTITY CARD

Surname:  
**NKAMBULE**  
Names:  
**THENJIWE ZAMANTUNGWA**  
Sex:  
**F**  
Nationality:  
**RSA**  
Identity Number:  
**0009031321087**  
Date of Birth:  
**03 SEP 2000**  
Country of Birth:  
**RSA**  
Status:  
**CITIZEN**



Signature:

*T. Nkambule*



Conditions:  
This card has been issued by the  
Department of Home Affairs in terms of the  
Identification Act, Act 68 of 1997  
If found please return to the Department of Home Affairs  
For enquiry or verification purposes contact 0800 80 11 90

Date of Issue:  
26 SEP 2018

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REPUBLIC OF SOUTH AFRICA  
DAVEYTON  
2026 -08- 31  
20708  
12/15  
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# National Senior Certificate

SOUTH AFRICAN POLICE SERVICE  
COMMUNITY SERVICE CENTRE  
2026 -08- 31  
DAVEYTON  
SOUTH AFRICA

Awarded to

THENJIWE ZAMANTUNGWA NKAMBULE

Identity number 0009031321087

Exam number 8194006430076

| Subject                           | %   | Achievement level |
|-----------------------------------|-----|-------------------|
| IsiZulu Home Language             | 58  | 4                 |
| English First Additional Language | 56  | 4                 |
| Life Orientation                  | 66  | 5                 |
| Geography                         | 42  | 3                 |
| Life Sciences                     | 38  | 2                 |
| Physical Sciences                 | 38  | 2                 |
| *****                             | *** | *                 |

This candidate is awarded the National Senior Certificate and has met the minimum requirements for admission to higher certificate study as gazetted for admission to higher education, subject to the admission requirements of the higher education institution concerned.

With effect from December 2019

M. S. LAKONETS  
Chief Executive Officer

200 3800 8814 M

This certificate is issued without alterations or erasure of any kind



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Council for Quality Assurance in  
General and Further Education and Training  
South Africa  
1296797

(See reverse for more information)