

About Me

I am a Motivated and tech-savvy professional with experience managing an internet café - troubleshooting issues, supporting customers, and solving problems. Eager to bring my skills to a dynamic team.

Contact

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 10208, Magogoe Tar
Mafikeng
2745



SKILLS

.Technical Troubleshooting

.Customer Service

.Problem - solving

.Time Management

.Communication

.Basic IT

Multi - Tasking



Language

- Setswana

- English

MASEGO NOKO



Education

(2020-2024)

KGOSI KEBALEPILE SECONDARY

Grade

12



Experience

INTERNET CAFE

(2025)

Northwest Mall

- Assisted customers with computer use, printing, scanning, and internet access.
- Managed cash transactions, prepared daily reports, and maintained accurate records.
- Ensured computers and network connections were functioning properly; performed basic troubleshooting.
- Monitored the café area to ensure a safe and friendly environment.
- Provided customer service, answered inquiries, and helped users with online applications or document formatting.
- Managed time limits for computer use and maintained orderly queues during busy hours.
- Maintained cleanliness and organization of the café area to ensure a comfortable and professional environment for customers.

REFERENCES

NELLY MOKAILA

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