



Khumbelo Nhlapo

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ABOUT ME

Retail professional with 2+ years' experience at Mr Price Sport and Pep Stores as a Sales Assistant/Cashier. Skilled in merchandising, stock rotation, FIFO, customer service, maintaining clean shelves and driving sales in a busy store with accuracy.

PERSONAL INFO

Age	24
Gender	Female
Nationality	South Africa
ID Number	0207091153081
Home Language	Tshivenda
Add. Languages	English, isiZulu Sepedi, siSwati
Disability	No
Driver's License(s)	No drivers license
Criminal Record	No

EDUCATION

Customer Service Course JOB JACK Training Course (Customer Service)	2026
Essential Sales Skills Course JOB JACK Training Course (Sales)	2026
Merchandising Basics JOB JACK Training Course (Employability)	2026
Budgeting and Saving JOB JACK Training Course (Skills)	2026
The Road to Your Driver's Licence JOB JACK Training Course (Employability)	2026
Basic Education Eqinisweni secondary school Matric	2021

EXPERIENCE

I studied	Feb 2026 - Present
Pepkor Holdings Limited	Apr 2025 - Feb 2026
Cashier, Customer Service Assistant	



LOCATION & TRANSPORT

 Midrand, Gauteng, South Africa

 Willing to relocate

 Public Transport

Duties

Cash Handling Utilized POS systems Provided Good Customer Service Pricing & labeling Receiving and merchandising stock Stock & Displays Inventory & Ordering

Reference

Zinhle Eve - 0718085225

I was job seeking

Sep 2024 - Apr 2025

Mr Price Group

Feb 2024 - Sep 2024

Retail Assistant, Sales Assistant

Duties

Cash Handling Utilized POS systems Provided Good Customer Service Pricing & labeling Receiving and merchandising stock Stock & Displays Inventory & Ordering

I was job seeking

Dec 2021 - Aug 2022

SKILLS

- Computer Literate
- Customer / Client Interaction
- Customer Service
- Merchandising
- POS System
- Stock control
- Attention to detail
- Creativity
- Store maintenance
- Customer psychology
- Stock management
- Team work
- Product presentation

- Visual merchandising

ACHIEVEMENTS

Sales & Displays

Leadership

Increased sales in my section by 15% through neat, eye-catching displays and correct planogram implementation

Employee of the month reward.

Leadership

Achieved employee of the month for keeping my aisle the neatest and fully stocked during December rush

Mr price Jumpstart

Academic

Retail Programme , includes practical instore training.