

Mpumelelo Simoyana

1565 Woodpecker road, Mafatsana, Vlaakfontein 1829

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Objective

Motivated and people-oriented individual with experience in Front of House hospitality, education support, and tourism, seeking a position where I can utilize my customer service, communication, and organizational skills.

Experience

- The Elephant house B&B** 01 February 2019 - 31 November 2019
Front of House
 - Guest Service & Information
 - Welcome & Check-In/Out Guests
 - Handle bookings and Payments
 - Coordinate With Other Staff
 - Keep Reception Secure & Tidy
- Qalabutjha Secondary School** 01 January 2021 - 31 June 2021
Educator Assistant
 - Classroom support
 - Learner support
 - Admin support
 - Extra-Curricular
 - Safety and Hygiene
 - e-Learning
- Joburg Tourism** 01 November 2024 - 30 April 2025
Tourism ambassador
 - Welcome and Assist Tourists
 - Provide information
 - Promote Responsible Tourism
 - Safety and Reporting
 - Events and Marketing
 - Admin and Professionalism

Education

- Zakarrya Park Combined School** 2011
Grade 11
- South West Gauteng College** 2017
Client Service and Human Relations
NQF Level 4

Reference

- Elsa Young - Self Employed**
Photographer
elsa@elsayoung.photography
0728462967
- Maluleke SC - Qalabutjha Secondary School**
Deputy Principal
ngenatykaguyu@gmail.com
0635901146
- Thando Gumede - Newton Junction**
Manager
0680803304