

Retshidisitswe Nkopane

📍 Johannesburg, Gauteng | 📞 +27 73 640 0000 | ✉ itumelengretshidisitswe@gmail.com
👛 Willing to relocate | Available immediately

Professional Summary

Motivated and reliable customer service professional with a strong foundation in retail sales and client engagement. Proven ability to support busy store environments, resolve customer queries, and maintain organized merchandise displays. Eager to grow in a customer-facing or administrative role, bringing excellent interpersonal and communication skills, a proactive attitude, and a commitment to learning and professional development.

Work Experience

Floor Sales Assistant

Pick n Pay Clothing Store – Randpark Ridge, Gauteng

Sept 2024 – Jan 2025

- Delivered exceptional customer service by assisting clients with purchases and inquiries.
- Organized merchandise and maintained store presentation to enhance the shopping experience.
- Handled POS transactions with accuracy and speed.
- Promoted store promotions and supported loss prevention strategies.

Education

National Senior Certificate (Grade 12)

Thomas Mofolo Secondary School – Johannesburg, Gauteng

Jan 2016 – Dec 2022

Skills

- Customer Service Excellence
- Verbal & Written Communication
- Microsoft Office (Word, Excel, Outlook)
- Organizational & Planning Skills
- Time Management
- Basic Leadership

- Team Collaboration
- Quick Learner & Adaptable
- Problem Solving
- Retail Operations

Certifications

Basic Fire Fighting Certificate

Valid: Jan 2025 – Jan 2027

- Fire safety procedures, emergency response
- Hands-on training with extinguishers
- Introduction to firefighting tools and techniques

References

Sanele Gamani

Manager, Pick N Pay Clothing

0117936946