

NTHABISENG PAMELA TJEEA

📞 068 597 4001

✉️ nthabisengtjeea@gmail.com

📍 Vereeniging, Gauteng, South Africa

PROFESSIONAL SUMMARY

Friendly and reliable final-year Tourism Management student at UNISA with strong customer service experience. Skilled in assisting customers, handling high-pressure environments, and working effectively in teams. Physically fit, patient, and passionate about helping people, with a strong interest in airport and passenger services.

EDUCATION

Diploma in Tourism Management (Final Year)

University of South Africa (UNISA)

2023 – Present

(Expected Completion: 2026)

National Senior Certificate (Matric)

Thuto Lore Comprehensive School, Sharpeville

Completed: 2020

WORK EXPERIENCE

Tour Organizer (Self-employed)

2026 – Present

- Planned and organized group trips and activities
 - Assisted clients throughout the trip to ensure comfort and safety
 - Managed bookings, payments, and customer communication
 - Created a positive and enjoyable experience for all participants
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Cashier

Spar Artemis, Vanderbijlpark

Sept 2024 – Mar 2025

- Assisted customers in a fast-paced retail environment
 - Handled transactions accurately and efficiently
 - Maintained a friendly and professional attitude
 - Resolved customer queries and ensured customer satisfaction
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Customer Service Assistant

2 Cute Party Accessories & Crafts, Fourways

Oct 2021 – Feb 2022

- Provided personalized assistance to customers
- Helped clients select products based on their needs
- Maintained store presentation and supported daily operations
- Delivered excellent customer service

Learner: Poultry Production (Level 3)

Manzi Agricultural College, Walkerville

May 2025 – Dec 2025

- Managed daily farm operations and livestock care
 - Maintained cleanliness and safety of the work environment
 - Demonstrated teamwork and responsibility
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General Worker (Education Support)

National Youth Service (NYS), Sharpeville

(6 Months)

- Supported school and community programs
 - Assisted with administrative and general duties
 - Worked effectively in a team environment
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SKILLS

- Customer Service
 - Communication Skills
 - Teamwork
 - Conflict Resolution
 - Time Management
 - Problem Solving
 - Physical Fitness
 - Ability to Work Under Pressure
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ADDITIONAL INFORMATION

- Willing to work shifts, weekends, and public holidays
 - Reliable, punctual, and hardworking
 - Able to assist passengers with care and professionalism
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REFERENCES

Available upon request



REPUBLIC OF SOUTH AFRICA

National Senior Certificate

AWARDED TO

NTHABISENG PAMELA TJEEA

Identity number 9911250282083

Exam number 8203314130060

Subject

Achievement

Sesotho Home Language
English First Additional Language
Mathematical Literacy
Life Orientation
Business Studies
Computer Applications Technology
Economics

%
level

63 5
54 4
38 2
79 6
62 5
45 3
32 2
*

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HANDWRITING SIGNATURE

NAME: NTHABISENG PAMELA TJEEA
FOR NUMBER: 2057096 RANK: 1st
NAME IN FRONT: PAMELA TJEEA

This candidate is awarded the National Senior Certificate and has met the minimum requirements for admission to diploma or higher certificate study as gazetted for admission to higher education, subject to the admission requirements of the higher education institution concerned.

With effect from December 2020

M. S. LAKOMETS

Chief Executive Officer

210 4201 8808 W



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Council for Quality Assurance in
General and Further Education and Training
South Africa

2057096

REPUBLIC OF SOUTH AFRICA
NATIONAL IDENTITY CARD

SURNAME: JAKHWA
FIRST NAME: NTHABISENG PAMELA
DOB: 25 NOV 1992
ID NUMBER: 991-1250203003
DATE OF ISSUE: 25 NOV 1992
COUNTRY OF BIRTH: RSA
STATUS: CITIZEN



SOUTH AFRICA
2026-01-15
SHARPEVILLE
SOUTH AFRICA

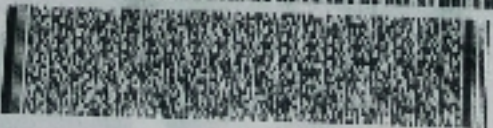
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