

Lizzy Mahlaba

Ms

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PROFESSIONAL SUMMARY

Educare N6 graduate from South West Gauteng TVET College (2023) who completed matric at Winifred Nomzo Mandela High School in 2021. Brings 1 year of experience as an early childhood development practitioner alongside a background in retail and customer care. Applies skills in communication, computer skills, customer care, customize service, and security.

WORK EXPERIENCE

EDC Security learnerneship

APX Inala Software · 2025-10-01 · 2026-05-01

- Executed physical security patrols and guarding duties to secure company premises.
- Managed access control procedures to regulate the entry and exit of staff and visitors.
- Followed site security protocols, safety rules, and operational procedures strictly.
- Provided customer care and clear communication to assist visitors and handle service queries.

Clearer,Cooker,Cashier,Parcel Counter

Bamba Phansi Golden Liquor store and meat store · 2025-05-19 · 2025-08-16

- Operated the till point to handle customer sales transactions and provide customer care.
- Managed the parcel counter and packed purchased products for customers.
- Prepared and cooked pap in the meat store section.
- Cleaned and maintained the store premises to ensure a safe and tidy shopping environment.

Early Childhood Development Practitioner Volunteer

Rethabile ECD · 2024-08-08 · 2025-02-15

- Assisted teachers with daily learning activities and classroom setup.
- Followed structured lesson plans to support early childhood educational goals.
- Cared for young children throughout the day, ensuring their safety and basic needs were met.
- Communicated with teaching staff to maintain security protocols and support daily care routines.

Sales Agent

Massive Diamonds · 2024-01-19 · 2024-04-01

- Promoted Hollard funeral plans and Pick n Pay in-store accounts to prospective customers.
- Pitched products and explained specific terms, features, and benefits directly to customers.
- Customised service to meet individual customer needs while providing attentive customer care.
- Met required sales targets through active product promotion and direct customer communication.

Sales Assistant

Gadgets for Girls · 2023-12-01 · 2023-12-31

- Guided customers to locate products and provided tailored assistance based on individual customer needs.
- Assisted shoppers throughout the purchasing process to ensure clear communication and smooth sales transactions.
- Maintained store cleanliness and orderly product displays to create a welcoming retail environment.
- Monitored the shop floor to support store security and maintain a safe shopping area for customers.

EDUCATION

Early Childhood Development

South West Gauteng TVET Collage · 2023

General Science Grade 12

Winifred Nomzamo Mandela High School · Bachelor · 2021

CORE SKILLS

- Communication
- Computer skills
- Customer care
- Customize service
- Security

CERTIFICATIONS

Dial a stock taker · Dial a stocktaker · 2025

ECD Practitioner · Principal · 2024

LANGUAGES

English · isiXhosa · isiZulu · Sesotho · Sepedi · Setswana · siSwati
· Tshivenda · Xitsonga

REFERENCES

Sifiso Mlangeni

Inala Software Pty Ltd · 0703203898

Nala

Bamba Phansi Golden Liquor Store · 0781377552

Mpumelelo Mabaso

Massive Diomonds · 0719053238

Principal Sethlake

Kagiso ECD Prototype · 0110275852