



Ayanda Kagiso Radebe

Gauteng, Johannesburg

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Objective

Motivated and goal driven professional with experience in customer service, sales, and general labour. Eager to contribute to a team-oriented environment while delivering excellent service, following safety standards, and adapting quickly to new tasks. Seeking an opportunity to grow professionally, gain international work experience, and represent my employer with a positive attitude and strong work ethic.

Experience

- Skills Development Corporation** 08/09/2025 - 10/12/2025
Junior sales agent
 - Assisted customers with basic product information
 - Helped promote products and services
 - Learned sales techniques and customer service skills
 - Worked under supervision to support the sales team
 - Maintained a positive and professional attitude
 - Followed company rules and procedures
- Transnet** 04/11/2025 - 20/11/2025
Infra worker
 - Assisted with general labour duties on site
 - Supported supervisors and foreman with daily tasks
 - Helped with loading, unloading, and moving materials
 - Followed safety rules and site procedures
 - Worked well as part of a team under time pressure
 - Maintained a safe work area
- Skills Development Corporation** 06/2024 - 06/2025
Management trainee - Learnership
 - Participated in a Level 3 Management learnership program
 - Attended training sessions and workshops on management skills
 - Completed assessments and written tests to gain practical knowledge
 - Learned workplace procedures, basic management principles, and administrative concepts
 - Gained foundational skills to prepare for future management roles
- Vaya Footwear** 08/2023 - 07/2024
Retail sales agent
 - Assisted customers with product selection and purchases
 - Provided excellent customer service and answered inquiries
 - Maintained clean and organized displays and store shelves
 - Processed sales transactions accurately at the cash register
 - Learned about products, promotions, and store policies
 - Supported team members to achieve daily sales targets
- Nedbank Pty Ltd (via Tradeway Promotions)** 05/2019 - 04/2020
Trade marketer - internship
 - Promoted and marketed Nedbank's MobiMoney digital banking solution to new and existing customers.
 - Assisted customers with opening MobiMoney accounts and explained the benefits and features of the service.
 - Helped customers open and update Nedbank profile accounts.
 - Provided customer support at ATMs, assisting with transactions and basic banking queries.
 - Educated customers on digital banking services and encouraged the use of self-service banking channels.
 - Delivered excellent customer service while ensuring compliance with Nedbank policies and procedures.
 - Met daily and monthly sales and customer acquisition targets through proactive customer engagement.
 - Built positive relationships with customers and represented the Nedbank brand professionally at all times.
- Hillcross Business College** 01/2018 - 09/2018
Intern lecturer

- Assists senior lecturer while also teaching students theoretical side of studio and live sound.
- Prepare exam papers & assignments
- Mark learner's scripts
- Teach basic audio and sound engineering concepts
- Assist students during practical studio sessions
- Set up and test studio equipment before classes
- Teach use of DAWs like Pro Tools and FL Studio
- Demonstrate recording, mixing, and mastering techniques
- Help students with assignments and projects

Assist senior lecturers during lessons

- Troubleshoot sound and equipment issues

Maintain studio cleanliness and equipment safety

Education

- **OR Tambo Secondary School** 2015
National senior certificate
Grade 12
- **Hillcross Business College** 2018
Higher Certificate
Sound engineering N6

Skills

- Customer service •Communication •Teamwork •Time management •Health & safety awareness •Problem-solving Adaptability •Sales & customer service •General labour Reliability

Reference

- **Vuyelwa Sehaole - Skills Development Corporation**
Department team leader
vuyelwa@sdwealth.co.za
0650580492
- **Norman Netshiungani - Transnet**
Engineering technician
0717986170
- **Vuyelwa Sehaole - Skills Development Corporation**
Facilitator
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- **Themba Makamo - Vaya Footwear**
CEO
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- **Ignotious Maimela - Nedbank Pty Ltd**
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072 884 1714
- **Stephen Okoronkwo - Hillcross Business College**
Principal
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