



PROFESSIONAL SUMMARY

Organized, ambitious and hard-working Marketing and management student with eSkills Literacy looking for internship opportunities to leverage my skills. Eager to learn and upskill myself and also showcase my skills that I have learned.

WORK EXPERIENCE

Retail Sales Associate, Mr Price, Dec 2022 - Jan 2024, Johannesburg, Gauteng

- Assisted customers in finding and selecting products based on their needs.
- Offered recommendations to customers, enhancing their shopping experience.
- Directed customers to appropriate facility and product locations.
- Connected with customers to offer assistance and promote products.
- Handling customer complaints.
- Keeping store clean.
- Maintain product knowledge.
- Welcome customers to the store.
- Achieving established goals.
- Advice about promotions.
- Build productive trust relationships with customers.
- Processes returns and exchanges.
- Provide outstanding customer service.
- Helped customers find desired items and sizes by closely supporting each person throughout the buying process.

EDUCATION

N4, Marketing Management

Jun 2018

Sedibeng TVET College - Gauteng

- Computer Practice
- Entrepreneur And Business Management
- Management Communication
- Marketing Management

ESkills - ELiteracy Certificate, Computer Literacy

Nov 2017

Vaal University of Technology - Gauteng

- T1 - Intro to Computers
- T2 - Word to Processing
- T3 - Spreadsheets
- T4 - Presentations
- T5 - Using the Internet
- T6 - Using Email

National Certificate, Grade 12

Dec 2014

EL Shaddai Christian School - Gauteng

- English

- Zulu
- Life Orientation
- Mathematical Literacy
- Agricultural Science
- Consumer Studies
- Geography
- Tourism

SKILLS

- | | |
|---------------------------|------------------------|
| • Sales Goals Achievement | • Product Promotion |
| • Telephone Etiquette | • Order Fulfillment |
| • Product Knowledge | • Time Management |
| • Problem Solving | • Interpersonal Skills |
| • Multitasking | • Teamwork |
| • Customer service | |