

RAMAKULUKUSHA NTANGANEDZENI

Phone: 076 176 4472

Email: ntanganedzeniramakulukusha73@gmail.com

Address: 80 Isithame Section, Tembisa, 1632

Nationality: South African

Professional Summary

Motivated and customer-focused individual with a Business Management (N6) qualification. Strong communication skills in Tshivenda, English, and IsiZulu. Seeking a call center position where I can utilize my communication, problem-solving, and customer service skills to provide excellent support and contribute to company growth. Dedicated, reliable, and eager to learn.

Key Skills

- Excellent verbal and written communication skills
- Customer service and client relationship management
- Active listening and problem-solving abilities
- Ability to handle customer complaints professionally
- Basic computer literacy (MS Word, email, data capturing)
- Time management and ability to meet targets
- Teamwork and adaptability
- Professional telephone etiquette

Education

Business Management (N6) – Central Johannesburg College (2025)

Grade 12 – Makakavhale Secondary School (2020)

Subjects: Tshivenda, English, Life Orientation, Business Studies, Economics, Mathematical Literacy

Personal Details

Date of Birth: 23 December 2001

Languages: Tshivenda, English, IsiZulu

Health Status: Good

Criminal Record: None

Reference

Mr Mamilasigidi – Teacher, Makakavhale Secondary School

Contact: 076 248 0594