

SIBULELO TSHABALALA

 sibulelotshabalala3@gmail.com

 0717092187

 Auckland park,Johannesburg

CORE COMPETENCIES

Guest service excellence

Team work

Communication

Computer literacy

Problem solving

Attention to detail

Time management

Customer service

Willing to learn

INTERESTS

Luxury hospitality

Travelling

Culinary arts

Personal Development

LANGUAGES

English

IsiZulu

PROFESSIONAL PROFILE

Motivated final-year Hospitality Management student with practical training in food and beverage service,guest relations and event assistance.Certified in Opera PMS and Recognised as a Top Academic Achiever.Passionate about delivering exceptional guest experiences,maintaining luxury hospitality standards and continuously learning.

EDUCATION

Matric 2022

Kube Schools

Bachelor's degree in Hospitality Management (final year)

University of Johannesburg

EXPERIENCE

Hospitality Practical Experience 2024 - 2026

School of Tourism and Hospitality (STH)

*Food and beverage service

*Event assistance

*Customer service and guest interaction

*Demonstrated professionalism,organisation and attention to detail during practical training

CERTIFICATIONS

Micros Opera Property Management System (PMS)

Ms Excell for the workplace (online course)

ACHIEVEMENTS & AWARDS

Top Academic Achiever- Hospitality Management (2025)

Top Academic Achiever- Horizon residence (2025)

Member- UJenius Club (2026)

PROFESSIONAL VALUES

Respect

Excellence

Guest satisfaction

Accountability

Professionalism

REFERENCE

Available upon request

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