

ESTAFAN LEWIS

IT Support | Security & Surveillance | Operations

Phone: 068 087 8468 / 079 806 5060 | Horison, Roodepoort, Gauteng
South African | EE Profile: Male (Coloured) | Code 10 (Heavy Vehicle) licence

PROFILE

Disciplined, detail-focused professional with 4+ years of experience across security control rooms, CCTV surveillance and retail management. Known for spotting problems early: intercepted two internal theft schemes, earned formal commendations from a client CEO, and kept camera systems fully operational. Now building a career in IT support, holding Networking Fundamentals and IT Support Fundamentals certificates (2026) with further IT and cybersecurity study under way. Reliable, quick to learn, and comfortable with shift work and pressure.

KEY HIGHLIGHTS

- **Loss prevention:** intercepted two multi-stage internal theft schemes through CCTV analysis.
- **Recognition:** formal performance citations from a client CEO for focus and operational transparency.
- **Leadership:** managed a store team, daily till reconciliation and stock control as Store Manager (about three years).
- **Certified:** IT Support Fundamentals and Networking Fundamentals (2026); PSIRA Grade B; NQF 3 IT End User Computing.

WORK EXPERIENCE

Professional Development (IT Training)

2025 – Present

Self-directed study, EduCourse

- Completed IT Support Fundamentals and Networking Fundamentals certificates (2026).
- Continuing with IT and cybersecurity fundamentals while applying for IT support and customer-facing roles.

Store Manager

2022 – 2025

Green Health Renegade (formerly CannaAfrica) | Quality Assurance

- Led daily store operations: staff attendance, shift coverage and adherence to the customer service script.
- Reconciled tills and card transactions against sales to keep daily takings accurate.
- Ran regular stock takes and kept shelves replenished and well presented.
- Enforced quality assurance standards for the handling and storage of all products.

Control Room Controller

2022

TEG Security Services (Contract)

- Ran the central control hub in real time, ensuring guards were at their posts at the start of every shift.
- Monitored cross-provincial and national escorts of cargo in transit.
- Carried out mobile field inspections across Gauteng to check guard compliance and positioning.
- Kept tracking data, system logs and shift handover records accurate.

CCTV Surveillance Operator / Security Officer

2021 – 2022

Inkwe Security Services | Aldor Africa, Stormill & Amalgam sites

- Monitored CCTV across two large industrial facilities at the same time.
- Ran virtual patrols of critical infrastructure and access points where physical patrols were restricted.
- Audited inbound and outbound logistics against batch and tracking codes to catch shrinkage and theft.
- Controlled remote access systems: computerised gates, mantrap doors and biometric barriers.
- Ran daily diagnostics on video storage, controllers and cameras to keep systems fully operational.

Key achievements

- Intercepted two multi-stage internal theft schemes by spotting layout anomalies staged during earlier daylight shifts.
- Proactively identified structural and asset damage, protecting the client from operational and financial loss.
- Helped maintain site defence and coordinate emergency responses during the civic looting crisis in Soweto and surrounding areas.
- Awarded multiple formal performance citations from the client company's CEO.

- Kept order and supported student safety while assisting senior educators with classroom logistics and instruction.

SKILLS

Technical: CCTV and VMS software, access control systems, system diagnostics, Microsoft Excel, Word and Outlook, networking fundamentals, IT support fundamentals.

Core: Surveillance and monitoring, loss prevention, logistics auditing, crisis response, shift handover and reporting, stock control, team supervision, customer service.

CERTIFICATES, QUALIFICATIONS & LICENCES

- IT Support Fundamentals, Certificate of Completion (2026)
- Networking Fundamentals, Certificate of Completion (2026)
- National Certificate: Information Technology (End User Computing), NQF Level 3 / Grade 11, Sparrows FET College (2019)
- PSIRA Security Grades: B (2022), C, D and E
- Driver's Licence: Heavy Vehicle (Code 10)

REFERENCES

Available on request.