

REFILWE XABA

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OBJECTIVE

As a dedicated and motivated North-West University alumni soon to graduate, I am eager to develop my skills in customer service, teamwork, communication, and leadership within the retail environment. I am looking to gain practical experience beyond academic settings and explore opportunities that will help me grow both personally and professionally. I am passionate about working with people, providing excellent service, and contributing positively to the customer experience. I am committed to continuous learning and am seeking a role where I can build my skills, take on responsibility, and make a meaningful difference in a retail team.

SKILLS AND ABILITIES

SKILLS

Excellent Communication Skills
Leadership and Teamwork
Time Management
Multitasking and Organization
Problem Solving
Working Under Pressure
Classroom and Peer Collaboration

EXPERIENCE

No formal work experience yet)
Actively developing teaching and leadership experience through academic projects and university coursework.

EDUCATION

E.D. Mashabane Secondary School
National Senior Certificate (Bachelor's Pass)
Completed: 2020
Achieved 2 Distinctions

Subjects: English, Mathematics literacy, Life Orientation, Life Sciences, history, Geography, IsiZulu, Dramatic arts

North-West University (NWU)

Bachelor of Education (In Progress)

2022– Present until (2025)

COMMUNICATION

Delivered several academic presentations and group projects to positive feedback from peers and lecturers. Skilled at expressing ideas clearly, both verbally and in writing, ensuring effective understanding among diverse audiences.

LEADERSHIP

Demonstrated leadership through coordinating study groups and supporting peers in collaborative tasks. Possess strong decision-making abilities and the capacity to motivate others toward achieving shared goals.

REFERENCES

Available upon request