

Makhosi Mazibuko

10398 A Maliwa Street Orlando West 2 10804

0617851332

Mazibukomakhosi272@Gmail.Com

Thank you for your time and consideration.

Sincerely,

Your name

Makhosi Mazibuko

Personal Details

- Phone : 0617851332
- Email : mazibukomakhosi272@gmail.com
- Address : 10398 A Maliwa Street
orlando west 2
10804
- Date of Birth : 92/08/09
- Marital Status : Single
- Nationality : South African (African)
- Gender : Male
- Place : South of Johannesburg.

Education

Course / Degree	School / University	Grade / Score	Year
• Matric Senior Certificate	• Mondeor High School	• Grade 12	• 2010

Subjects

- English
- Maths
- Isizulu
- Life Sciences
- Business studies
- History

Languages

- English • Zulu • Afrikaans • Sotho • Xhosa

Activities

- Outdoor activities • Hiking • Talking Long Walks • Diy Activities • Church • Sports

Skills

- Communication Skills / Customer Services
- Microsoft Power Point - Power excel
- Technical Support
- Computer Skills

Experience

- **Customer Services** 2015 - 2017
Cell C
• Directly Assisting Clients with Queries In store.
• Customer Claims
• Cell Phone Slale
- **Customer Services** 2017 - 2019
MiWay Insurance.
• Customer Queries.
• Customer Claims
• Upselling / Sales
- **Customer Representative** 2019 - 2022
iContact (BPO) Outsourcing.
• Dealing with international customer queries on different campaigns that we were assigned to .
• Motor Emissions Campaign
• Medicare Campaign
• Funeral Expense Campaign
• Online Magazines/Upselling Campaign
- **Customer Services representative** 2023 - 2026
TELKOM Startek (Ages) / (PSI) Public Service International (BPO)

- Customer Queries
- Technical assurance support
- Fiber Troubleshooting
- Restoring fiber connection.
- Email troubleshooting.
- Primarily aimed at supporting education workers,
- Strengthening public education systems
- Booking Exams for education workers
- Scheduling Meetings and Appointments

Reference

- **Skhumbuzo - Cell c**
Team leader
Touchletsgo@gmail.com
0619797136
- **Blessing - MiWay Insurance**
Supervisor
064 057 2613
- **Mzwakhe - ICONTACT BPO**
Manager
0687433456
- **Jack. - Telkom(Starek / AGES)**
Technical Support Assurance Team
061 439 3645

Objective

- To grow within the Organization • Team work • Stability • Driven