

OLWETHU SOGONI

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📍 302 Oak Avenue Fernadale Randburg 2199

SKILLS

- Customer Service Excellence .
- Objection Handling .
- Professional Communication.
- Computer Literate
- Sales & Upselling .
- Time Management & Multitasking.
- Team Collaboration & Reliability.
- Short and Long term insurance products .

PERSONAL DETAILS

Date of Birth : 02/06/2005
Nationality : South African
Gender : Female

OBJECTIVE

I am a results driven individual with customer service experience across call centre and hospitality environments.I also completed my N4-N6 in Financial Management.I have proven ability to manage high call volumes and achieve sales targets under pressure.

EDUCATION

Tshwane South Tvet College	2025
Financial Management	
N4-N6	
Mount Frere Senior Secondary School	2022
Matric	
12	

EXPERIENCE

Rhapsody's Sunny Side	March 2024 - January 2025
Waitress	
Serving customers	
Taking orders	
Handling cash	
Cleaning tables	
Working under pressure	
Cstomer service	
O'Keefe & Swartz	August 2025 - September 2026
Sales Consultant	
Sold short and long-term insurance products.	
Met daily sales targets.	
Handled high call volumes	
Handled objections	
Computer System	

REFERENCE

Joy Mthembu - "O'Keefe & Swartz"
Sales Leader
0751980821
Masego Mosia - "Rhapsody's Sunnyside"
Manager
0688740165