AYANDA ZAMOKUHLE MTHULI

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PROFESSIONAL PROFILE

Motivated and dependable entry-level professional with practical experience in chemical handling and cleaning detergent manufacturing, school support services, customer relations, marketing and tent installation. Demonstrates strong communication, teamwork, problem-solving and leadership abilities, including experience as a school president and company chairperson. Recognised for reliability and good performance through certificates of achievement. Eager to contribute to a team, learn new skills and deliver quality service in a professional working environment.

WORK EXPERIENCE

Intern – Prism Labs

• Assisted with chemical handling and the manufacturing of cleaning detergents.

• Applied training in basic detergent production and safe handling practices.

• Completed a learnership in basic detergents manufacturing and chemical handling and received a certificate.

General School Assistant – Nqumizwe High School

• Supported the day-to-day school environment and helped maintain clean, orderly learning spaces.

• Assisted with general school support tasks to contribute to a positive teaching and learning environment.

• Completed the required BEE assessments and received four certificates following the contract.

Marketing Agent and Chairperson – Madimamahle Tent Installation

• Promoted the company's tent-hire and installation services and engaged with prospective customers.

• Communicated with customers, responded to enquiries and supported customer service activities.

• Received professional training in customer relations and the installation of different types of tents.

• Recognised with a certificate for good work and being a reliable agent and chairperson.

EDUCATION AND TRAINING

National Senior Certificate (Matric) – Nqumizwe High School

Completed in 2024. Achieved a Bachelor's pass.

N3 Bridging Course – Mechanical Engineering – Coastal TVET College

Studies discontinued due to financial constraints.

Learnership – Basic Detergents Manufacturing and Chemical Handling – Prism Labs

Completed training and received a certificate.

LEADERSHIP EXPERIENCE

School President – Nqumizwe High School

Represented learners, supported communication between learners and school leadership, and contributed to school activities.

Chairperson – Madimamahle Tent Installation

Provided leadership support, helped coordinate company activities and represented the business in customer-facing work.

KEY SKILLS AND COMPETENCIES

- Communication and interpersonal skills
- Punctuality and time management
- Customer service and relationship building
- Marketing and promotion
- Basic cleaning detergent manufacturing
- Adaptability and willingness to learn
- Problem-solving and decision-making
- Teamwork and collaboration
- Leadership and responsibility
- Chemical handling awareness
- Tent installation and setup
- Reliability and attention to detail

CERTIFICATES AND ACHIEVEMENTS

• Certificate of completion – Basic Detergents Manufacturing and Chemical Handling Learnership, Prism Labs.

• Four certificates received after completing BEE assessments during the General School Assistant contract.

• Certificate of recognition from Madimamahle Tent Installation for good work and reliability as an agent and chairperson.

REFERENCES

Mr S.G. Gumede – Principal, Nqumizwe High School | 083 254 1097

Prism Labs – Workplace reference | 081 346 7959

Mr S. Mhlongo – Lecturer, Coastal TVET College | 074 969 1989

Mr N.C. Shange – Founder, Madimamahle Tent Installation | 076 319 8461